

Decision making



Cash management



Customer relationship management



Computerized maintenance management systems



Collaborative portal



Travel & expenses management



Head Office

Parc Sans Souci

127, chemin Vert

69760 LIMONEST - FRANCE

Tél. : +33 (0)4 72 86 01 90

Fax : +33 (0)4 72 86 01 99

Paris Office

"La Grande Arche"

Paroi Nord

92044 PARIS La Défense - FRANCE

Tél. : +33 (0)1 40 90 30 16

Fax : +33 (0)1 40 90 30 39

www.dimo-gestion.fr

www.gmao.com

www.notilus.com

TESTIMONY

SAINT JEAN uses AXEL CAMM to ensure the traceability of all its interventions

Saint Jean (140 staff, €20m turnover in 2004), based in the

Drôme region of south-east France, has been making fresh pasta and ravioli since 1965. Saint Jean stands out in two ways:

- for its ability to invest (entire reconstruction of its production site),
- for the number of jobs it created in 2005.

Saint Jean distributes its products under three brands (Saint Jean, Royans and Truchet) and subcontracts for many private brands.

With 4,800 tonnes of products sold, Saint Jean has a Quality Control structure that can guarantee the manufacture of good products, food safety and customer satisfaction.

Reasons for the project

"First and foremost, we are producers," highlights Denis Gatti, head of IT for the Saint Jean group. The technical team, comprising 14 people, therefore plays a major role in the life and maintenance of the plant.

"It's an SME within an SME." For a long time, the company benefited from

an efficient operational organization, but was not able take a step back from its maintenance operations to evaluate the bigger picture. With the arrival of Mr Gatti as IT manager, a project for the implementation of a computer-aided maintenance management system was launched in order to remedy the deficits generated by spreadsheet and paper-based management systems in terms of :

- stock tracking,
- follow-up and analysis of interventions,
- purchasing analysis,
- capitalizing on feedback.

Mr Gatti explained why it was so necessary to implement such a solution: "Saint Jean works to tight deadlines and the slightest stoppage on the production line caused by a missing part can have a huge impact and prove very costly to the company."

Decision making



Cash management



Customer relationship management



Computerized maintenance management systems



Collaborative portal



Travel & expenses management



Technical features

AXEL Industrial

AXEL Intervention Request



TESTIMONY

SAINT JEAN

C

hoosing AXEL CAMM

W

hat are the advantages?

After seeing a number of demonstrations of different CAMM solutions, Mr Gatti was won over by Dimo Gestion's AXEL CAMM, because of :



Effective training and the intuitive nature of the AXEL CAMM solution mean that users are not in any way reluctant to use the technology.

All users work with AXEL CAMM – operating in web mode – on a daily basis :

- it is **simple and user-friendly** (interactive scheduling, graphical tree structure, etc.),
- it is **attractive and intuitive**,
- it uses **thin client technology** that fits in 100% with the group's strategy and technical choices,
- it is **easy to install and roll out**,
- it has a **wide range of functionalities**.

Dimo Gestion understood their structural needs and the individual habits of everyone involved, and succeeded brilliantly in implementing AXEL CAMM without causing the slightest inconvenience to the teams already involved in a large-scale production renovation and extension project.

- purchasers can monitor **stock levels and generate statistics**, thus providing a **better basis for negotiations**,
- technicians can **monitor, intervention requests**,
- the Quality Control Department uses it for **work orders** in the context of certification processes,
- management ensures that **preventive management procedures are in place**.

Based on standard platforms, AXEL CAMM is simple to roll out. Totally adapted to the organization of the department, the AXEL CAMM solution generates a formative advantage.