

# EMS

Manufacturing World Class Performance

Bernard  
Matthews  
farms

## Case Study Reliability Centred Manufacturing

# RCM Strategy Works for UK's Best Loved Turkey Producer

"If you continue to do what you are doing today then tomorrow, you are actually going backwards..."

"People are coming forward with new ideas all the time ... we are finding hidden treasures within the production staff as well as the maintenance staff"

**Site Maintenance Manager  
Bernard Matthews Farms, 2011**



### Problem

In today's changing food industry, where competition is constantly getting tougher, the client company aimed to remain the lead turkey producer by ensuring their ways of working were continuously improving.

### Solution

EMS led the RCM programme: setting the strategy; analysing the data and priorities; facilitating the change programmes; including in the process team members from senior management to shop floor operators. Transferring the skills for sustainability.

### Results

A measurable reduction in manufacturing costs  
An integrated manufacturing team with common objectives and goals  
75% of maintenance tasks are now done by operators; previously - zero.  
Ownership & Sustainability -  
A number of process champions, have taken over the ownership of the programmes and continue to roll-out the process

### About the Programme

**Reliability Centred Manufacturing** is an extensive manufacturing improvement programme centred around reliability. The programme involves Maintenance Auditing of strengths and opportunities; senior management strategy workshops (OGSM); design and implementation of organisational changes and a variety of improvements workshops (RCM MasterClass; RCA etc)

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